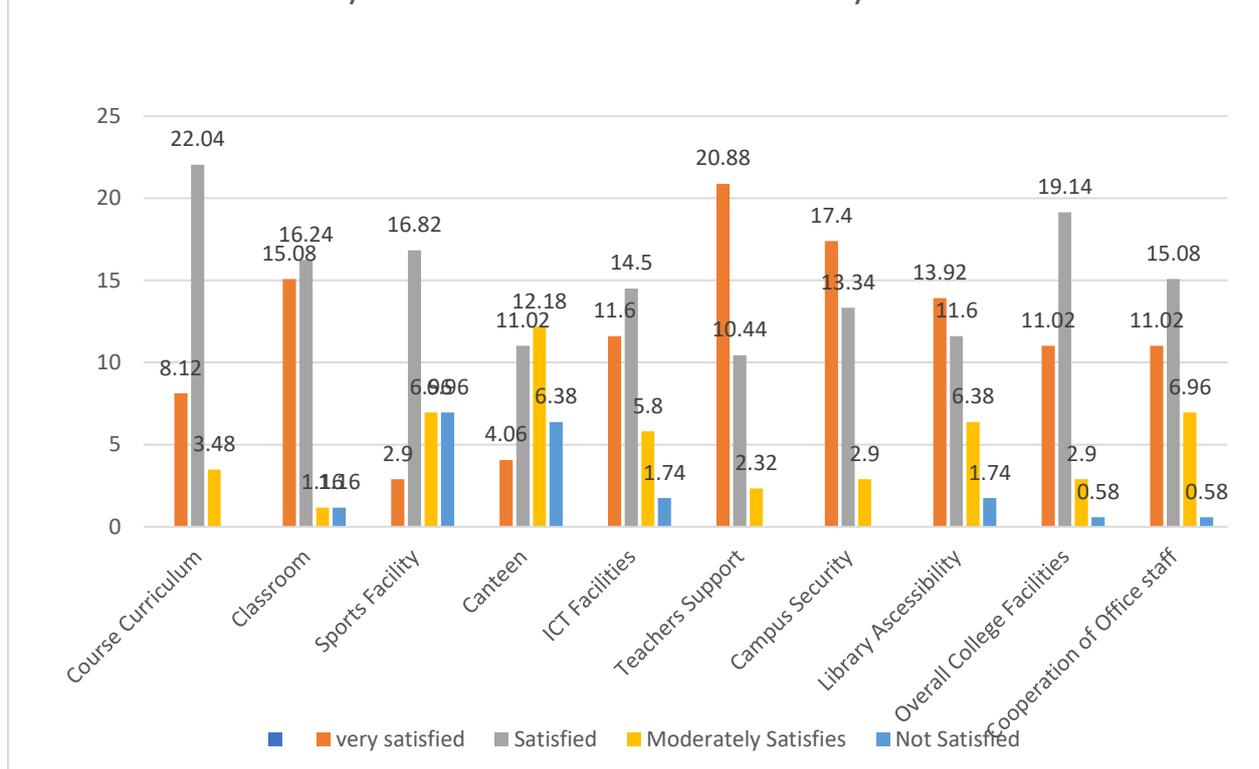


Analysis of Student Satisfaction Ssurvey 2020-21



STUDENT SATISFACTION SURVEY (SSS)

The IQAC has carried out SSS and accumulated data from students based on 10 primary parameters which are good indicators of the overall environment of the college. The SSS is very essential to assess the status of the environment from the perspective of students who are the most important stakeholder of the college.

Although the analysis of the student satisfaction survey (SSS) clearly shows students' satisfaction with their teachers with clear indication of a healthy teaching-learning environment, the college continues to endeavour in its effort to maintain this environment and introduce improvement measures in coming days. The analysis further provides evidence of students being satisfied with the existing infrastructure of classrooms as providing best classroom environment to the students is the primary mission of our college. The college has further planned to enrich the classrooms also. Regarding library, 13.92 % of the students seems to be very satisfied. At the same time 6.38% students are moderately satisfied. The college library will have to take necessary steps so that majority of students can access the library

resources easily and effectively. A good section of students (16.82%) is satisfied with the existing sports facility of the college. Again 6.96% of students are moderately satisfied and at the same time 6.96 % of students are also not satisfied. Therefore, the college is going to uplift the sports facility as per requirement. From the analysis it is also clear that students feel at home inside the sprawling campus of the college. This is an index of safe and sound socio-physical environment of the college. 11.6 % of students are very satisfied whereas 14.5% are satisfied with the laboratory facility, Wi-Fi provision and Digital classrooms. This is a good indicator of quality digital environment of our college. The analysis of the parameter of Office Staff cooperation indicates an environment of satisfactory communication between them and students. The college canteen being an integral component of the institute's welfare and upon analysis it is revealed that a large section of the students (about 6.38 %) have shown their dissatisfaction with canteen facilities. This overall dissatisfaction of the students indicates immediate address to the issues of concern in the canteen. Thus, the analysis of the Students Satisfaction Survey has offered the college administration a scope of redressal of these essential parameters linked with student welfare as well as for the overall environment of the college.